

Hello families;

The Cove has received notification from Eastlink that costs will be increasing with phone and cable usage, this includes what is provided to Residents.

Therefore, effective September 1, 2024 the following increase in the cost of phone and cable will take place.

Thank you,

Cove Guest Home / Eastlink Cable/Telephone Agreement

Residents of the Cove Guest Home are eligible to participate in a full tier cable/phone package with Eastlink Cable Services. This cost will be billed through the Cove's Finance Department and deducted from the Resident's Comfort Fund or paid through a preauthorized debit. Payments to be made at the first of every month.

If you request additional services, not included in the above package, the Resident is responsible to pay Eastlink directly for any additional services. The only cable services payable to the Cove is the full tier cable package. Please find attached a detailed description of product and services.

All Eastlink basic cable requests are to be directed to Cori Hawley in the Business Office in the lobby of the Cove Guest Home. This includes hook-up, disconnection and room transfers.

For further details, please call Cori Hawley at 539-5267.

Please indicate which services you would like to purchase.

- | | | |
|--------------------------|------------------------|--------------------|
| <input type="checkbox"/> | Cable – Full Tier | \$ 50.00 per month |
| <input type="checkbox"/> | Telephone | \$ 40.00 per month |
| <input type="checkbox"/> | Cable/Telephone Bundle | \$ 90.00 per month |

Resident / Representative Signature: _____

Date Requested: _____

PAD: _____

Cancellation of Service

Resident Name: _____

Room Number: _____

Phone Number: _____

Date Requested: _____

Cove Guest Home

Eastlink Cable & Telephone Package

1. **T.V. Cable Services include the following:**

- Basic package
- Value package
- Quality package
- Super package
- High definition

Currently all of these products are not included in your basic package. Your new cost will be cheaper than what you are now paying, yet you will be receiving additional services.

2. **Phone Services include the following:**

- Local phone service
- Long distance calling not covered by Eastlink will be billed back to Resident, this includes 411.
- Voice mail
- Call display

The prices indicated on the front page include the taxes. Please note you are able to have your home phone number transferred to this system.